

## “Working with Stakeholders Dialogue in Integrated Water Resource Management”

### Training program - ENTIRE Project Sharm el Sheik, Egypt September 1<sup>st</sup> – 4<sup>th</sup>, 2014

AGENDA		
<b>Day 1</b>	<b>Main objectives: Introducing Stakeholder Dialogues in IWRM. Participants understand the concept of Stakeholders Dialogue and its function in societal change.</b>	
9:00-10:00	<b>Introduction</b> <ul style="list-style-type: none"> <li>• Welcome of participants</li> <li>• Participants expectations</li> <li>• Introduction CLI</li> <li>• Program overview</li> </ul>	<i>Adele Wildschut</i>
10:00-10:30	<b>The concept of Stakeholders Dialogue</b> <ul style="list-style-type: none"> <li>• What are Stakeholder Dialogues?</li> <li>• Examples of Stakeholders Dialogue</li> <li>• Why working with Stakeholders Dialogue? → <i>Conceptual input</i></li> </ul>	<i>Patricia Scannapieco</i>
10:30-10:50	<b>Coffee/Tea-break</b>	
10:50-11:00	<b>Introduction to IWRM</b>	<i>Rami Salameh</i>
11:00-13:00	<b>Aqua Republica</b> → <i>Introduction</i>	<i>Bertram Monninkhoff</i>
13:00-14:00	<b>Lunch time</b>	
14:00-16:00	<b>Aqua Republica</b> → <i>Working groups</i>	<i>Bertram Monninkhoff Dr. Elimar Precht</i>
16:00-16:15	<b>Break</b>	
16:15-17:30	<b>Aqua Republica</b> → <i>Evaluation of working group results</i> → <i>General discussion about the role of serious games in IWRM</i>	<i>Bertram Monninkhoff Dr. Elimar Precht</i>
17:30-17:45	<b>Check-out</b>	



This project is funded by European Union's Non-State and Authorities programme for "Strengthening the Capacities of Non-State Actors-Actions in partner countries (Multi-country)



<b>Day 2</b>	<b>Main objective: Participants understand the Dialogic Change Model as a pragmatic approach to successfully engaging stakeholders and can apply phase 1 of the model.</b>	
9:00-9:15	<b>Check-in</b>	<i>Adele Wildschut</i>
9:15-10:25	<b>Aqua Republica: Analysis of the results</b> → <i>Analysis</i> → <i>Discussion</i>	<i>Dr. Elimar Precht</i>
10:25-10:45	<i>Coffee/Tea-break</i>	
10:45-11:15	<b>IWRM: Tools for Data Management and Dissemination</b> • Overview of up-to date system and technical possibilities → <i>Data availability for stakeholders, Transparency</i>	<i>Dr. Elimar Precht</i>
11:15 - 12:15	<b>Case Stories: Decision Support Systems and IWRM</b> • Global Case Stories for DSS and their applications in IWRM → <i>Discussion</i>	<i>Dr. Elimar Precht</i>
12:15-13:00	<b>Different forms of Stakeholders Dialogue</b> → <i>Conceptual input</i> → <i>Case example: Water User's Associations in Jordan Valley toward Private Sector Partnership</i> → <i>Group work</i>	<i>Adele Wildschut</i> <i>Dr. Khali Al-Absi</i>
13:00-14:00	<b>Lunch time</b>	
14:00-14:30	<b>Dialogic Change Model for the implementation of Stakeholders Dialogue</b> • Overview over the 4 phases → <i>Conceptual input</i> → <i>Discussion</i>	<i>Patricia Scannapieco</i>
14:30-15:15	<b>Dialogic Change Model Phase 1: Exploring and Engaging</b> • Create resonance • Understand the context • Build a container for change → <i>Conceptual input</i> → <i>Practice examples</i>	<i>Adele Wildschut</i>
15:15-15:30	Phase 1: Best practice case example - WRAP	<i>Rami Salameh</i>
15:30-15:45	<b>Break</b>	
15:45 - 17:00	<b>Stakeholder analysis and system mapping, engagement process</b> → <i>Group work</i>	<i>Patricia Scannapieco</i>
17:00-17:45	<b>Introducing dialogic models: Balanced communication in the four action modes</b>  • Move – Oppose - Follow - Bystand	<i>Patricia Scannapieco</i>
17:45 - 18:00	<b>Check-out</b>	

<b>Day 3</b>	<b>Main objective: Participants understand how to build commitment using the Dialogic Change Model as a pragmatic approach to successfully build up Stakeholders Dialogue processes and can apply the model Phase 2</b>	
9:00-9:15	<b>Check-in</b>	Patricia Scannapieco
9:15-10:15	<b>Dialogic Change Model Phase 2: Building and Formalizing</b> <ul style="list-style-type: none"> <li>• Clarify common goals and resources</li> <li>• Consolidate agreements and establish structures</li> <li>• Process planning</li> </ul> → <i>Conceptual input</i>	Adele Wildschut
10:15-10:30	Phase 2: Best practice case example - WRAP	Rami Salameh
10:30-10:45	<b>Coffee/Tea-break</b>	
10:45-13:00	<b>Exercise on participants' cases – designing result-oriented processes in Phase 2</b> <ul style="list-style-type: none"> <li>→ <i>Group work (Container Building &amp; Process Architecture)</i></li> <li>→ <i>Presentation and review</i></li> </ul>	Adele Wildschut
13:00-14:00	<b>Lunch time</b>	
14:00-15:00	<b>Navigating differences Engagement of different stakeholder groups</b> <ul style="list-style-type: none"> <li>• Motivation</li> <li>• Interest</li> <li>• Rationales of different stakeholder groups</li> </ul> → <i>Conceptual input</i> → <i>Speed-dating</i>	Patricia Scannapieco
15:00-15:15	<b>Break</b>	
15:15-15:35	<b>Dialogic Change Model Phase 3: Implementing and Evaluating</b> <ul style="list-style-type: none"> <li>• Ensure transparency and communication</li> <li>• Create results and celebrate success stories</li> <li>• Establish learning mechanisms - monitoring system</li> </ul> → <i>Conceptual input</i>	Patricia Scannapieco
15:35-15:40	Phase 3: Best practice case example - WRAP	Rami Salameh
15:40-16:00	<b>Conceptual input: Dialogic Change Model Phase 4: Developing further, replicating or institutionalizing</b> <ul style="list-style-type: none"> <li>• Build next level container</li> <li>• Create management structures</li> <li>• Establish governance and learning system</li> </ul> → <i>Conceptual input</i>	Patricia Scannapieco
16:00-16:05	Phase 4: Best practice case example - WRAP	Rami Salameh
16:05-17:00	<b>Dimensions of Change</b> <ul style="list-style-type: none"> <li>→ <i>Interactive learning</i></li> </ul>	Adele Wildschut
17:00-17:15	<b>Check-out</b>	

<b>Day 4</b>	<b>Main objective: Participants understand key factors for the successful implementation of Stakeholders Dialogue by using the Dialogic Change Model and know when and how to monitor the quality of processes. Participants know how to convey the learnt content to their organization(s)</b>	
9:00-9:15	<b>Check-in</b>	Patricia Scannapieco
9:15-09:30	<b>Recap Dimensions of Change</b>	Adele Wildschut
09:30-10:15	<b>Dialogic Practices:</b> <ul style="list-style-type: none"> <li>• Voice</li> <li>• Listen</li> <li>• Respect</li> <li>• Suspend</li> </ul> → <i>Conceptual input</i> → <i>Pair exercise</i>	Patricia Scannapieco
10:15-10:45	<b>Coffee/Tea-break and group photo</b>	
10:45-11:15	<b>Success factors for Stakeholders Dialogue</b> → <i>Conceptual input</i>	Adele Wildschut
11:15 – 12:45	<b>Process monitoring in Stakeholders Dialogue</b> → <i>Group work and reflection</i>	Adele Wildschut
12:45-13:45	<b>Lunch time</b>	
13:45-14:30	<b>Making Stakeholder Dialogues work</b> The role of self-awareness, system's awareness, process competence, and tools → <i>Conceptual input</i> → <i>Plenary discussion</i>	Adele Wildschut Patricia Scannapieco
14:30-15:30	<b>Common objectives for an exchange in IWRM – Best practice examples</b> → <i>Planning the next steps</i>  <b>Presentation ENTIRE webportal &amp; website</b>	Adele Wildschut Patricia Scannapieco
15:30-16:30	<b>Workshop feedback</b> <b>Certificate ceremony</b> <b>Check-out and close</b>	Adele Wildschut Patricia Scannapieco